



IMPORTANT DISTRIBUTION ANNOUNCEMENT

Taylor & Francis Group and Bookpoint

Taylor & Francis Group are pleased to announce that with effect from 1st March 2008, order processing, customer service and distribution for their book division as well as for their sister company *Informa Healthcare*, will move from *Cengage Learning Services Ltd* (formerly known as *Thomson Publishing Services (TPS)*) to *Bookpoint Ltd*.

In doing so, *Taylor & Francis* publicly wishes to thank all at *Cengage/TPS* for many years of successful partnership and service.

Credit control services for *T&F* and *Informa Healthcare* will continue to be provided by *Informa's* Credit Control Department in Colchester, UK.

Although customers will receive a new account reference no. from *Bookpoint*, their sales ledger account with *T&F* and *Informa Healthcare* will continue as before.

Orders

From 1st March 2008, all orders should be sent to *Bookpoint* and will be processed against the *Taylor & Francis* account at *Bookpoint*.

Tel: +44 (0)1235 400524

Fax: +44 (0)1235 400525

Email (UK): uktrade@tandf.co.uk

Email (International): international@tandf.co.uk

All the necessary arrangements will be made for transferring teleorders. Please order in the usual way.

Backorders/Dues

All dues will be transferred

Returns

After March 1st 2008 any returns of books originally supplied from *Cengage/TPS* should be sent in the normal way to *Bookpoint*, accompanied by the original *Cengage/TPS* paperwork.

Standard *T&F* terms and conditions on returns apply and will be honoured throughout.

Please address any queries either to *Bookpoint Customer Service Department* or to your usual *T&F* or *Informa Healthcare* sales contact.

Taylor & Francis Group

2 & 4 Park Square, Milton Park
Abingdon, Oxon
OX14 4RN
UK

Tel: +44 (0) 20 7017 6000

Fax: +44 (0) 20 7017 6699

www.tandf.co.uk/books

Bookpoint Ltd.

130 Milton Park
Abingdon
Oxon OX14 4SB
UK

Tel: +44 (0) 1235 400 400

Fax: +44 (0) 1235 400 401

www.bookpoint.co.uk